



THE WILSON PRACTICE

Patient Update 14 May 2021

APPOINTMENTS ACCESS UPDATE:

The Wilson Practice is pleased that lock-down measures are now easing, and those who come to the practice will notice that access to reception is slightly different. We continue to experience unprecedented demand for our services and are really grateful for the consideration and support shown by our patients.

We are continuing to ask all patients with internet access to contact us using eConsult for all but urgent matters, either on our website or the NHS App (software application). The eConsult link is a bright blue box on the front page of our website. Using eConsult will avoid the need to queue on the phone and keep the phone lines free for those patients without internet access.

If you feel you need a face to face appointment, please explain why, in case a remote consultation would be more suitable. Face to face appointments are always available when clinically appropriate.

If you do not have internet access for eConsult, please call us to speak with a receptionist.

Please note that prescription requests and results can be obtained by you, using online access, along with proof of having received your coronavirus vaccinations. To obtain online access, please use eConsult (admin request) and we will set this up for you.

Thank you.

