

# THE WILSON PRACTICE

Patient update 3 November 2020

## North Hampshire Assessment Hub for Coronavirus and other infections

As of 2 November, we are working with practices across north Hampshire to staff and run a central Winter Infection Assessment Centre. Operating from a GP practice in Old Basing, this is the site for seeing, assessing and treating all patients who appear to have a winter virus, including COVID-19. It is staffed by GPs and nurses from the local practices, plus paramedics and junior hospital doctors and.

### Why has the hub been set up and what will it do?

There is much more knowledge around Coronavirus than there was in the spring and some symptom treatment options are now available. The hub will have the resources to support and monitor patients who do test positive for COVID-19 and those who are at high risk, more effectively than practices working alone.

The dedicated hub will allow practices to continue to provide all other general practice care safely for everyone, whilst being confident that patients with winter infection symptoms will be supported by the special site,

### What will still be happening at The Wilson Practice?

All illnesses, and the on-going needs of our patients with long-term conditions and those who require immunisations, ante- and post-natal care, contraceptive services and cancer screening, are important to us. The Winter Assessment Hub, which is modelled on the Assessment Hub that worked well for Basingstoke practices during wave one of the pandemic, is an important part of our collective endeavour to keep normal general practice care available for everyone who needs it, and to keep levels of Coronavirus circulating locally under control.

Patients are referred to the Winter Assessment Hub by GPs and nurses at the practice; it is not a direct access service.

### What we are asking of patients?

We are asking patients to work with us in these difficult and very different times, by providing us, via eConsult or our Reception team, with as much information as possible, so we can support you to access the right care to keep everyone safe.